

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.92%	99.87%	99.99%	-	-	Up is Good	◀▶ Neutral
	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	95.81%	96.34%	95.77%	-	-	Up is Good	◀▶ Neutral
	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.38%	97.88%	97.31%	-	-	Up is Good	◀▶ Neutral
Climate Change	<u>OPC00</u>	One Planet Council - All Resources - Total Cost (£)	Annual	-	5,496,059	(Avail 2017)	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	-	3,694,403.97	(Avail 2017)	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Water - Total Cost (£)	Annual	-	478,733.31	(Avail 2017)	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	-	1,166,383.94	(Avail 2017)	-	-	-	-	-	Up is Bad	◀▶ Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	-	156,537.78	(Avail 2017)	-	-	-	-	-	Up is Bad	◀▶ Neutral
Crime	<u>CSP01</u>	All Crime (IQUANTA data)	Monthly	11380	10807	12015	2880	3012	2688	-	-	Up is Bad	◀▶ Neutral
	<u>CSP03</u>	Domestic burglary (incl. attempts)	Monthly	560	446	448	98	137	85	-	-	Up is Bad	◀▶ Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	6	6	6	6	-	-		
	<u>CSP11</u>	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	281	250	198	-	-	Up is Bad	◀▶ Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	15	15	-	-		
	<u>CSP12</u>	Criminal damage (excl. 59)	Monthly	1632	1389	1612	401	393	363	-	-	Up is Bad	◀▶ Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	9	6	10	11	11	9	-	-		
	<u>CSP15</u>	Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	567	640	646	-	-	Up is Bad	◀▶ Neutral
IQUANTA Family Grouping (Rank out of 15)		Quarterly	6	6	6	4	4	4	-	-			
Crime - Anti Social	<u>CSP24</u>	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	379	445	341	-	-	Up is Bad	▼ Green
	<u>CSP28a</u>	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	619	624	500	-	-	Up is Bad	◀▶ Neutral



# Communities & Environment Policy & Scrutiny 2016/2017

Annex A

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.  
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				Previous Years			2016/2017					Polarity	DoT
				2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target		
Crime - Domestic Violence	<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2823	2745	2858	796	803	784	-	-	Up is Bad	▲ Red
Crime - Hate Crime	<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	37	56	58	-	-	Up is Bad	▲ Red
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	3	7	-	-		
Earnings	<u>CJGE170</u>	Housing affordability (house prices to earnings ratio)	Discontinued	6.80	7.66	-	-	-	-	-	-	Up is Bad	◄ Neutral
		Benchmark - National Data	Discontinued	6.20	6.51	-	-	-	-	-	-		
		Benchmark - Regional Data	Discontinued	4.22	4.26	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Discontinued	15	15	-	-	-	-	-	-		
Homelessness	<u>HOU259</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	6	9	15	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Quarterly	6,130	6,530	6570	1850	3600	-	-	-		
	<u>HOU268</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	16	17	17	6	3	6	-	-	Up is Bad	▲ Red
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	21.4%	17.0%	18.5%	-	-	Neutral	◄ Neutral
		Benchmark - National Data	Quarterly	11.73%	12.27%	11.40%	12.20%	11.96%	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	21.4%	12.0%	21.4%	-	-	Neutral	◄ Neutral
	<u>HOU281</u>	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	14.3%	24.0%	12.3%	-	-	Neutral	◄ Neutral
		Benchmark - National Data	Quarterly	2.83%	2.82%	2.41%	2.31%	2.26%	-	-	-		
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	4	3	2	4	2	4	-	-	Neutral	◄ Neutral



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				Previous Years			2016/2017					Polarity	DoT	
			Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Housing	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	1612	1746	1653	1540	-	-	Up is Bad	◄ Neutral	
	<u>CAN061</u>	Number of new affordable homes delivered in York	Quarterly	50	136	109	25	3	-	-	-	Up is Good	◄ Neutral	
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	36	73	113	-	-	Up is Good	◄ Neutral	
	<u>CJGE178</u>	Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	-	Up is Bad	◄ Neutral
		Benchmark - National Data	Annual	720	788	820	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	535	557	556	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	2	1	1	-	-	-	-	-	-		
<u>HOU210</u>	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	-	Up is Good	▼ Red	
Housing Debt and	<u>HOU108</u>	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	1.91%	2.13%	2.21%	-	-	Up is Bad	▲ Red	
	<u>HOU109</u>	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	92.38%	95.31%	96.47%	-	-	Up is Good	▼ Red	
Housing Voids	<u>HOU215</u>	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.20%	0.37%	0.54%	-	-	Up is Bad	◄ Neutral	
	<u>HOU245</u>	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	20.4	19	18.3	-	-	Up is Bad	▼ Green	
Public Protection	<u>PP01</u>	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	98%	-	-	-	-	-	Up is Good	▲ Green	
	<u>PP02</u>	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	95.50%	-	-	-	-	-	Up is Good	▼ Red	
	<u>PP03</u>	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	98.10%	-	-	-	-	-	Up is Good	◄ Neutral	
	<u>PP04</u>	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	79.10%	88.50%	-	-	-	-	Up is Good	◄ Neutral	
	<u>PP06</u>	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	94%	94%	-	-	Up is Good	◄ Neutral	
	<u>PP07</u>	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	63.20%	-	-	-	-	-	Up is Good	▼ Red	
	<u>PP08</u>	% of births registered within 42 days	Monthly	99%	98%	98%	96%	98%	98%	-	-	-	Up is Good	◄ Neutral
		Benchmark - National Data	Monthly	-	-	97%	96%	95%	96%	-	-	-		
Benchmark - Regional Data		Monthly	-	-	98%	98%	97%	99%	-	-	-			



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		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target				
Public Realm	PP09	% of still births registered within 42 days	Monthly	100%	100%	100%	100%	100%	N/A	-	-	Up is Good	◄	
		Benchmark - National Data	Monthly	-	-	99%	99%	98%	99%	-	-			
		Benchmark - Regional Data	Monthly	-	-	99%	100%	96%	98%	-	-			
	PP10	% of deaths registered within 5 days	Monthly	93%	93%	90%	77%	95%	86%	-	-	Up is Good	◄	
		Benchmark - National Data	Monthly	-	-	76%	76%	81%	82%	-	-			
		Benchmark - Regional Data	Monthly	-	-	85%	86%	89%	87%	-	-			
	PP11	% certificate applications dealt with within 5 days of receipt	Monthly	100%	100%	NC	100%	-	-	-	-	Up is Good	◄	
	Public Realm	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	522	639	510	-	-	Up is Bad	▲
		CSPEC2	Calls for Service - Litter	Discontinued	NC	NC	NC	-	-	-	-	-	Up is Bad	◄
CSPEC4		Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	699	364	-	-	Up is Bad	▲	
CSPEC5		Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	467	468	-	-	Up is Bad	▲	
CSPEC6		Calls for Service - Graffiti	Monthly	178	158	271	76	119	71	-	-	Up is Bad	▲	
Resident and Corporate Surveys	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	29.78%	NC	-	Up is Good	◄	
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	38.83%	NC	-	Up is Bad	▲	
	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	51.51%	NC	-	Up is Good	◄	
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	39.84%	NC	-	Up is Bad	▲	
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	27.68%	NC	-	Up is Good	▼	
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	46.06%	NC	-	Up is Bad	▲	
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	16.67%	NC	-	Up is Good	▲	
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	52.01%	NC	-	Up is Bad	▲	
		Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	574.7kg	141kg	279kg	-	-	-	Up is Bad	▼	

